



MADE HERE, MADE WELL

MARK TUCKEY.

SINCE 1990

Care & Maintenance

MADE IN MELBOURNE

MARKTUCKEY.COM.AU



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We design and manufacture with integrity, simplicity and a long life in mind – using recycled and sustainably managed materials – all from our workshop in Melbourne.

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Care & Maintenance

Furniture made to last requires thoughtful care. Over time, considered maintenance not only preserves the function and structure of each piece, but enhances its character. The following information is intended to support the long life of your Mark Tuckey furniture, helping it age well and be enjoyed for generations.

Our commitment extends beyond manufacture. We prioritise repair, reuse and recycling, with the intention that no Mark Tuckey product ends up as landfill. Where possible, we offer end-of-life solutions and actively support a closed-loop approach to materials and resources.



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Materials & Finishes

Mark Tuckey furniture is defined by natural materials, chosen for their durability, honesty and ability to age gracefully. Timber, leather and finishes are selected not to remain static, but to evolve over time through use and care.

Variation in grain, colour, texture and markings is inherent to natural materials and should be expected and embraced. These characteristics are not defects, but part of what makes each piece unique.

Environmental conditions, placement and daily use will influence how materials change. Careless handling, misuse or exposure beyond recommended conditions may result in damage and is not covered under our five-year structural warranty.



Hardwax Oil

Osmo Hardwax Oil

This product is suitable for commercial use and high traffic areas. Recommended cleaning is with warm water with wrung out soapy cloth. No strong solvents, chemicals or abrasive applicators are to be used.

If wishing to further clean or rejuvenate the appearance, a liquid wax cleaner may be used.

Water-Based Lacquer

Water-Based Lacquer

This product is suitable for commercial use and high traffic areas.
Recommended cleaning is with warm water with wrung out soapy cloth.
No strong solvents, chemicals or abrasive applicators are to be used.

PH Neutral Products only.



Soap

Soap

Soap Cleaning

Use a well-wrung out damp cloth to remove dust and dirt. A scrubbing brush and water can be used all over for any major spills.

Soaping

Mix 1 cup of Lux soap flakes with 1 litre of hot water until completely dissolved. Slowly add 2 litres of cold water to the mixture (adjust quantities as needed), stirring constantly, until you have a milky mixture.

Surface Prep

Lightly sand the surface with 240 grit paper, ensuring you wipe off the dust with a damp cloth.

Application

Apply the mixture liberally with a brush and leave to dry. You will notice soap sud marks once dry. To remove these, use your scrubbing brush.

Wear gloves to avoid getting any splinters.



Indoor/Outdoor Oil

Sceneys Linseed Indoor/Outdoor Oil

This product is suitable for commercial use and high traffic areas. Recommended cleaning is with warm water with wrung out soapy cloth.

No strong solvents, chemicals or abrasive applicators are to be used.

PH Neutral Products only.



Grape Seed Oil

Grape Seed Oil

Preparation

- Clean the surface with lukewarm water and mild soap.
- Dry thoroughly before oiling.
- Prepare grape seed oil and a clean, soft cloth (microfibre or cotton).

Application

- Apply a thin, even layer of grape seed oil to all timber surfaces, including edges.
- Work in the direction of the grain.
- Allow the oil to penetrate for 20–30 minutes.

Aftercare

- Wipe away any excess oil with a clean, dry cloth.
- Allow the timber to dry completely for several hours before use.
- Buff lightly to enhance the natural lustre.

Ongoing Maintenance

- Re-oil when the timber appears dry or dull.
- New pieces may require more frequent oiling initially as the timber absorbs the finish.
- Frequency will vary depending on use and environment.

Considerations

- Avoid soaking timber or leaving standing water on surfaces.
- Never place timber items in a dishwasher.
- Avoid prolonged exposure to direct sunlight, which may cause drying, movement or colour change.
- Grape seed oil is food safe; always wipe off excess oil before food preparation.

A modern interior scene featuring a black fireplace with a fire, a dark textured wall, and a brown leather sofa.

Aniline Leather

Aniline Leather

At Mark Tuckey, we select premium aniline leathers for their softness, depth of colour and authentic character. Aniline leather is minimally treated, allowing the natural grain, markings and variations of the hide to remain visible - a true expression of the material.

Each aniline leather piece is inherently unique. Subtle imperfections, natural markings and colour variation are hallmarks of genuine leather. Over time, the leather will soften and develop a rich patina, reflecting the way it is used and cared for.

As a natural material, aniline leather requires thoughtful maintenance. With appropriate care, it will age beautifully and remain a lasting asset in your home.

Mark Tuckey recommends a select range of premium, high-performance, exterior-grade upholstery options, these fit-for-purpose fabrics have been hand-picked from a number of trusted textile suppliers.

While individual fabrics will each have their own warranty and set of care and maintenance requirements as outlined by the supplier, the following provides general information to assist you in the best care for your upholstered items.

Aniline Leather | Recommendations

- Aniline leather is best suited to controlled interior environments. Avoid direct sunlight, heat sources and areas with extreme temperature or humidity fluctuations, as these may cause fading, drying or cracking.
- Expect and embrace change. Darkening, softening and patina development are natural and desirable qualities of aniline leather.
- Light scratches, markings and colour variations may occur through everyday use and contribute to the leather's character.
- Regularly dust and gently vacuum using a soft brush attachment to remove grit and debris.
- Clean periodically with a dry or slightly damp cloth. Avoid excessive moisture, harsh cleaners, solvents or abrasive products.
- Blot spills immediately with a clean, dry cloth. Do not rub. Allow to dry naturally. For persistent marks, lightly wipe with a damp cloth and air dry.
- Avoid contact with sharp objects, denim dyes, oils, cosmetics and acidic substances, as aniline leather readily absorbs liquids and pigments.
- To maintain suppleness, occasional conditioning with a product specifically designed for aniline leather is recommended. Always follow the manufacturer's instructions.



Outdoor Upholstery

Outdoor Upholstery

At Mark Tuckey, we make products for life. Our products are crafted from high-performance materials designed to withstand the diverse Australian elements.

Our collections are handcrafted from weather-resistant materials, making each piece a durable choice. In order to maintain their look and feel over time, Mark Tuckey items need ongoing care and maintenance. The frequency of maintenance will vary depending on the level of care you want to provide, your personal standards and requirements as well as the environment within which the product lives.

Careless handling, treatment or misuse of our products can result in damage and is not covered under our five-year structural warranty.

Mark Tuckey recommends a select range of premium, high-performance, exterior-grade upholstery options, these fit-for-purpose fabrics have been hand-picked from a number of trusted textile suppliers.

While individual fabrics will each have their own warranty and set of care and maintenance requirements as outlined by the supplier, the following provides general information to assist you in the best care for your upholstered items.

Outdoor Upholstery | Recommendations

- As with indoor materials, it is also essential that fabrics are vacuumed and cleaned regularly. Detritus; including food, bird or bat excrement, seeds, fruits, flowers from overhanging vegetation, can all have lasting impact on fabrics. We recommend removing these from the fabric surfaces as soon as possible to ensure the fabric looks its best for as long as possible.
- To prolong the life of the product, clean surfaces regularly and dry them with a clean cloth.
- Remove any stagnant water, especially if exposed to locations with a high level of humidity or a marine climate.
- It is always recommended to scrape any stains or spills off the surface of the fabric and carefully spot clean with soapy water. Make sure it is rinsed well with clean water afterwards to remove any remaining soap.

Where upholstery products are continually exposed to the elements (uncovered location), it's highly recommended to keep upholstered seating protected where possible or to store any seat cushions when not in use. This will lengthen the life of your upholstery.

- When not in use, we recommend storing upholstery in sheltered places and/or covering it with waterproof protection. In this case, it is advisable to remove the cover and ventilate the product regularly to avoid the onset of any stains due to damp.
- When constantly exposed to the elements (including pollutants such as dirt etc) outdoor fabrics will begin to degrade without care and maintenance. Just as timber and metal materials are affected by weathering, as too are fabrics.

Limitations of Liability

All products must be used for purpose and we are not responsible for any damage or injury caused as a result of fixings, installation, placement or misuse.

Misuse may include and is not be limited to the use of non slip PVC matting, spirit stain based products (ie. highlighters and other markers) acetone (ie. nail polish remover) and play substances such as kids slime. Adhesive, solvent based products and other harsh chemicals are to be avoided.

Note; your coating may not be fully cured, this can take up to 7 days to complete. While you may use your furniture from the outset, we recommend for the first week no vases, heavy items or coverings to be placed on surfaces.

Warranty

Timber – 5 Years

A 5-year warranty covers the structural integrity of timber items. We ensure the quality of our design and workmanship for all our timber products and expect them to provide a lifetime of enjoyment. Solid timber, however, is a natural product and is responsive to changes in the environment. Any movement, cracking, joint separation, or bowing in the timber as a result of changes in humidity, fluctuating temperatures, or direct sunlight is not warranted. Any items that have been damaged due to flooding or contact with water will void any warranty.

Outdoor – 5 Years

A 5-year warranty covers the structural integrity of outdoor products. All our outdoor products are made to the highest quality to help them withstand the elements. We cannot warrant products that are exposed to extreme weather conditions or placed directly onto soil, grass, or any other living organic matter that may affect the material or finishes.

Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. If the failure does not amount to a major failure, you are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality.

Claims

A report outlining any faults, including images, will be requested. If an inspection is required to determine the nature and cause of the issue, this may be conducted by a third party or a Mark Tuckey representative. A call-out fee may be applicable if the issue is not warranty-related. The warranty covers the cost involved in the repair but excludes any transport or freight costs.

Stewardship

It is our priority that no Mark Tuckey product becomes landfill or negatively impacts our natural environment. Mark Tuckey has an end-of-life arrangement for the majority of our products, acknowledging the need for - and actively implementing - a complete resource chain and closed-loop mentality.

Our company stewardship vision is for our furniture to be sustainable, looking beyond the sustainability of initial materials to include design, construction, and responsibility for the entire lifecycle of our products.

It is also our belief that well-built furniture can have more than one life and can pass through generations, as the materials that make up our furniture endure.

To this end, if our furniture is no longer in use, we encourage reuse in an environmentally sensitive manner, such as repair, gifting, or resale. Disposal should only be considered as a last resort.

We will consider receiving most Mark Tuckey products if deemed to be at the end of their useful life. If we are unable to facilitate this action, we will work in an advisory role to reach the most positive outcome available.

** Mark Tuckey does not take responsibility for any freight or delivery charges incurred for returns.*



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